<b>NAME Road Map with key activities and outcomes (timelines only indicative)</b>					s only indicative)
	MOPERATING SYSTEM	Months 4-5	Month 6	$s \rightarrow s_{s} \leftarrow $	100% Accountability Cutomer-centrism Cutomer- busines focu- trians Nonths +3 +6 +9 +12 Months 12-24
Phases	Discovery	Development	Engagement	Diffusion	Sustain
S	<ul> <li>Visioning What kind of leadership culture?</li> <li>Behaviours What behaviours? (what's the necessary behavioural DNA?)</li> <li>Mapping What kind of 'social infection'? What networks? Where? What pace? Hubs, curators – how many?</li> <li>Leading Joint Backstage Project Team</li> </ul>	<ul> <li>Stakeholder management educated and on board</li> <li>Hubs pool What kind of hubs or influencers?</li> <li>Project Management <ul> <li>All needs to be in place pre-Hubs' first boot camp</li> <li>Non-viral communications plan ready to go</li> </ul> </li> </ul>	management	<ul> <li>Hubs in action peer-to-peer engagements in place</li> <li>Hubs community supported</li> <li>Tracking progress (visualize success)</li> <li>Stories created, gathered and broadcasted</li> <li>Review points (redirections)</li> <li>Management support on-going feedback to top management</li> </ul>	<ul> <li>Re-focus (geography, sectors. functions, new behaviours)</li> <li>Tracking progress charting change</li> <li>Poviow points</li> </ul>
Outcomes	Strategy blueprint	All in place to launch Hubs work	Hubs engaged Management engaged	Hubs in action Successes tracked	Consolidated outcomes Redirections

Out

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